

Finance Business Operations Forum

March 15, 2023



California State University
MONTEREY BAY

Agenda

Routine Maintenance Requests & Non-Routine Service Requests *(45 minutes)*

CSU single use plastics policy and best practices; and the sustainable events blueprint *(20 minutes)*

Break - You Otter Stretch!!

File Storage Changes *(15 minutes)*

Did You Know? *(15 minutes)*

- New Delegation of Authority (DOA) Rollout Plans

Next BOF & Finance Office Hours

Q&A



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Routine Maintenance Requests & Non-Routine Service Requests

Facilities Management Department



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Introductions

- **Julie Wyrick – Director of Campus Planning & Development**
- **Hugh Macken – Director of Facilities Maintenance & Operations**



About Us

- **Facilities Management is made up of 50+ people**
- **We are responsible for planning, design, construction, maintenance and repair of university facilities and grounds, and our department consists of 11 critical and interdependent support teams**
- **Our main office is located in Building 37**
- **We strive to enhance the customer experience; and ensure that the campus environment is clean, safe, and well-maintained**

Some of our areas of services:

- **Design & Construction**
- **Campus planning**
- **Space planning**
- **Building Services Engineering**
- **Carpentry**
- **Electrical**
- **General Maintenance**
- **Painting**
- **Plumbing**
- **Locksmithing**
- **Janitorial**
- **Landscaping**
- **And more**



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Routine Maintenance vs Non-Routine Service...

What's the difference?

Routine Maintenance

Routine (or day to day) services that FMD staff provide that do not add, change, or alter the current physical environment

- **Roof Leaks**
- **Utility Repairs**
- **Tripped Circuit Breakers**
- **Plumbing Leaks**
- **Lock/Key Repair**
- **Heating/AC**
- **Painting Touchups**
- **Custodial**

Non-Routine

A service that adds to, changes, or alters the current physical environment

- **Remodeling / Alterations / Renovation**
- **Moving Services**
- **Interior/Exterior Furniture Installation**
- **New Construction/ New Facilities**



Website



Dashboard



Apply Explore Give COVID 19 Menu

Facilities Management

About Us Planning Projects Services Contact Us

Services

Facilities Management staff provide a number of services ranging from maintenance to non-maintenance services. These include items such as building maintenance, locksmith, event setup, mail delivery, grounds, custodial, space planning, facilities planning, design, and construction services. For a full list of services, review the **list of services** below.

Service request

If there is a maintenance emergency please call 582-3700.

Submit a service request for all maintenance and non-maintenance services, including moving computers, phones, or faxes.

All non-move issues related to computers, internet, phones, or faxes must go through the Information Technology Department by submitting an [IT Ticket](#).

For moves or event services, submit a service request form five business days or more prior to the event.

[Submit a Service Request](#)

Please see below for helpful information.



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Limble



Submit a Work Request

Please enter your details below!

Main Campus

Title of the Work Request ✕

Please tell us about it and we'll get someone working on it right away! ✕

Your Name ✕

Your Phone Number ✕

Your Email ✕

Where or what is having the problem? ✕

Set map location

Add Picture/Document

Submit

[Check Work Requests You've Submitted](#)

- **Limble is the portal we use for Service Requests**
- **Attach your Intake Form here**
- **Try to be as detailed as possible**



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Intake Form for Non-Routine Service Requests

- Formerly known as the Project Intake Form or PIF
- The Intake Form is what we use to process a Non-Routine service request before it becomes finalized
- A service request will NOT be considered without an Intake Form attached
- The Intake Form can be found on our Facilities website page
- Requires Dean/AVP Signature
- The form is subject to change

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Project Initiation Form Print
Revision: Sep 2020

Section 1: Requester Information

Full Name Department & Division/College
Email Address Phone Number

Section 2: Justification

How does this project support the University's Strategic Plan?

Section 3: Project Overview

Select Project Type:

Project Description:

Section 4: Funding

Select Funding Source: If other funding source selected, describe it below:

Is funding available now?
Yes No

If yes, when will the funds expire?

Section 5: Approving Authority

Name of Approving Authority Signature of Dean / AVP

Clear



Section 1: Requester Information

<input type="text"/>	<input type="text"/>
Full Name	Department & Division/College
<input type="text"/>	<input type="text"/>
Email Address	Phone Number

Section 2: Justification

How does this project support the University's Strategic Plan?

Section 3: Project Overview

Select Project Type:

Project Description:

Section 4: Funding

Select Funding Source:

If other funding source selected, describe it below:

Is funding available now?

Yes
No

If yes, when will the funds expire?

Section 5: Approving Authority

<input type="text"/>	<input type="text"/>
Name of Approving Authority	Signature of Dean / AVP

Clear



Timelines

We understand that as a requestor you have a vision of when a request should be completed and strive to acknowledge and process all requests in a timely manner.

Timelines can vary due to several factors:

- Completeness of information in initial request**
- Funding availability and spending constraints**
- Availability of staff to assign work**
- Campus priorities**



Funding

A funding source must be identified before a Non-Routine service request can be considered.

The chartstring must be included on the Intake Form. If a funding source or chartstring is not included a request may be put on hold pending further review.



Things To Remember

- **Submission does not guarantee a Non-Routine service request will be approved**
- **Intake Form & Funding are required at submission**
- **The price or scope of a submitted request may vary**
- **FMD may determine that a request requires further investigation, ADA accessibility, permits, or funding which could result in a longer response or completion time**
- **A Non-Routine service request may change into a Routine Maintenance request and vice versa. Requests will be evaluated to determine if they are Routine or Non-Routine**
- **Cannot hire an outside contractor**



Contact Us

Phone: 831-582-3700

Email: FM@csumb.edu

Location: Building 37

Julie Wyrick – jwyrick@csumb.edu

Hugh Macken – hmacken@csumb.edu



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Questions



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CSU single use plastics policy and best practices; and the sustainable events blueprint

Lacey Raak, Director - Sustainability



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**TO SUPPORT THE NATURAL ENVIRONMENT
AND ALL PEOPLE LIVING WITHIN IT**



INCLUSIVE SUSTAINABILITY PLAN

2020-2030



RAISING AWARENESS OF OUR INCLUSIVE SUSTAINABILITY PLAN

Campus-wide Effort

- Engage the campus community in actions to support the goals and strategies identified in the plan

Collective Action

- Meet our sustainability goals
- Improve our national sustainability ratings
- Ensure decisions and actions reflect our campus values



“INCLUSIVE SUSTAINABILITY”

Co-creating a
Vibrant Future

Independent and collective action

Needed and shared by ALL

**Deeply rooted intersection between
environment, justice, equity**

COLLECTIVE ACTION IS THE ANSWER

**We have the power
to make an impact for our
campus and our community.**

**Improve Mental Health
Build Community
Save Money
Steward of Natural Resources
Support Recruitment
and Retention**

THE INCLUSIVE SUSTAINABILITY PLAN IS CONNECTED TO EVERY AREA OF CAMPUS LIFE, CULTURE AND OPERATIONS.

Waste

Energy

Habitat

Water

Co-Curricular Learning

Procurement

Transportation

Food

Resiliency

Communication and Engagement

Built Environment

Curriculum

THREE CORE GOALS



1

Reduce
Greenhouse
Gas
Emissions
and Achieve
Carbon
Neutrality by
2030



2

Plant
2,030
trees



3

Divert 90%
of waste
from landfill



CORE GOAL 1
ENERGY

What the campus is doing

Lighting retrofits

**Electrify operations
(reduce natural gas consumption)**

What you can do

Vampire Loads -

**Unplug items from the wall when not in use
(cell phone chargers, coffee pots, etc.)**

Commute Options -

Explore your cost-saving options to bike, bus, carpool



CORE GOAL 2 TREES

What the campus is doing

Mapping all planting locations and trees planted

Establishing funding sources to continue habitat care

What you can do

Join us at a planting event

Spend time in nature - Go for a walk, rest under the trees, slow down.

Plant native flowers and plants in you garden



CORE GOAL 3 **WASTE**

What the campus is doing

- Expanding compost collection on main campus
- 2 days for a pop-up re-use store

What you can do

- Bring your own mug/utensils/water bottle!**
- Know where it goes...
take the time to sort properly**
- Make your event zero waste**

The other side of the coin Procurement



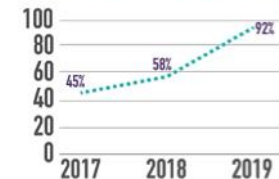
PROCUREMENT

Sustainable procurement means choosing products or services that have a lesser or reduced effect on human health and the environment when compared with competing products or services that serve the same purpose. Procurement also includes the integration of sustainability into contracts and vendor agreements. The University reports on all recycled content products purchased through CalRecycle's "Buy Recycled" Program and supports CSU policy requirements such as those related to single use plastic reduction.

31%

Percentage of expenditures on office paper that is 90-100% post-consumer recycled and/or agricultural residue content and/or FSC Recycled label

Percentage of Expenditures on Sustainable* Cleaning & Janitorial Products





PROGRAMS/IDEAS TO SUPPORT YOUR EFFORTS

Sustainable Events Blueprint

Appoint a Sustainability Champion from your department and have Inclusive Sustainability be a standing agenda item on regular meetings

Understand your “sphere of influence” - use your unique role on campus and your power/voice to support Inclusive Sustainability

Green Office Certification



**Your Role is
Critical**

**What is something you
would like to ask...a
question, an area you
need help.**

**What can you offer to
support our campus
sustainability efforts?**



MOVING FORWARD

**What action can this group
take?**

**How will you or this group
be held accountable for
the action you determine?**

**Document your action to
support Inclusive
Sustainability and our 3
Core Goals**

Campus File Storage Update

Greg Pool, Director of Digital Transformation
[Division of Information Technology](#)

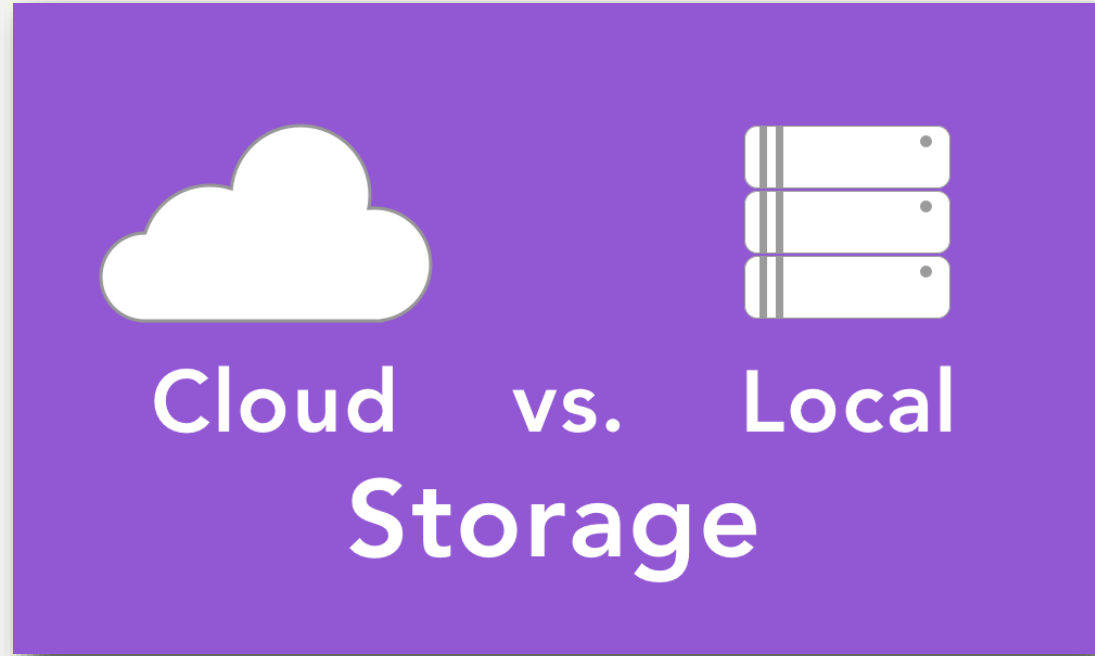


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Overview

File storage options

- **Google Workspace**
(My Drive, Email, Photos)
- **CSUMBinfo and MyDocs**
(M and J drive)
- **Preview**
- **Deadlines**
- **Issues**
- **Timelines**
- **Resources**



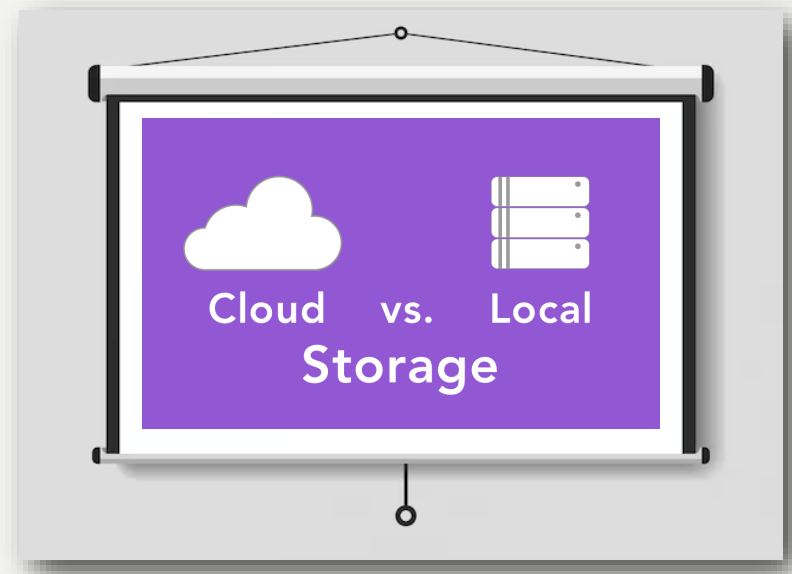
Preview

Presentations

- **A&F Business Operations Forum (2/15)**
- **Academic Senate Technology (3/2)**
- **IT Insider email (3/10)**
- **A&F Business Operations Forum (3/15)**

IT Operations - still developing standards & procedures

IT Communications - ready to go



Deadlines

Google Workspace (My Drive, Email, Photos)

- Fall 2023 (December)

CSUMBinfo and MyDocs (M and J drive)

- TBD (2024)

December						2023
Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25 <small>Christmas Day</small>	26	27	28	29	30
31						

© Calendar.com - www.calendar.com Data provided by 12-10-2023



Issues

Google Workspace (My Drive, Email, Photos)

- Google is applying quotas
 - Individual - My Drive (example: [Indiana University](#))
 - Institutional - Shared Drives (example: [Case Western Reserve](#))
- Audit - [sensitive data](#), [retention](#)

CSUMBinfo and MyDocs (M and J drive)

- Legacy
- Underutilized
- Move to Google Workspace



Timelines

Google Workspace (My Drive, Email, Photos)

- **Spring 2022**
 - Faculty
 - Students
- **Summer 2023**
 - Staff



CSUMBinfo and MyDocs (M and J drive)

- **2023 - audit**
- **2024 - reduce/move**



Resources

Google Workspace (My Drive, Email, Photos)

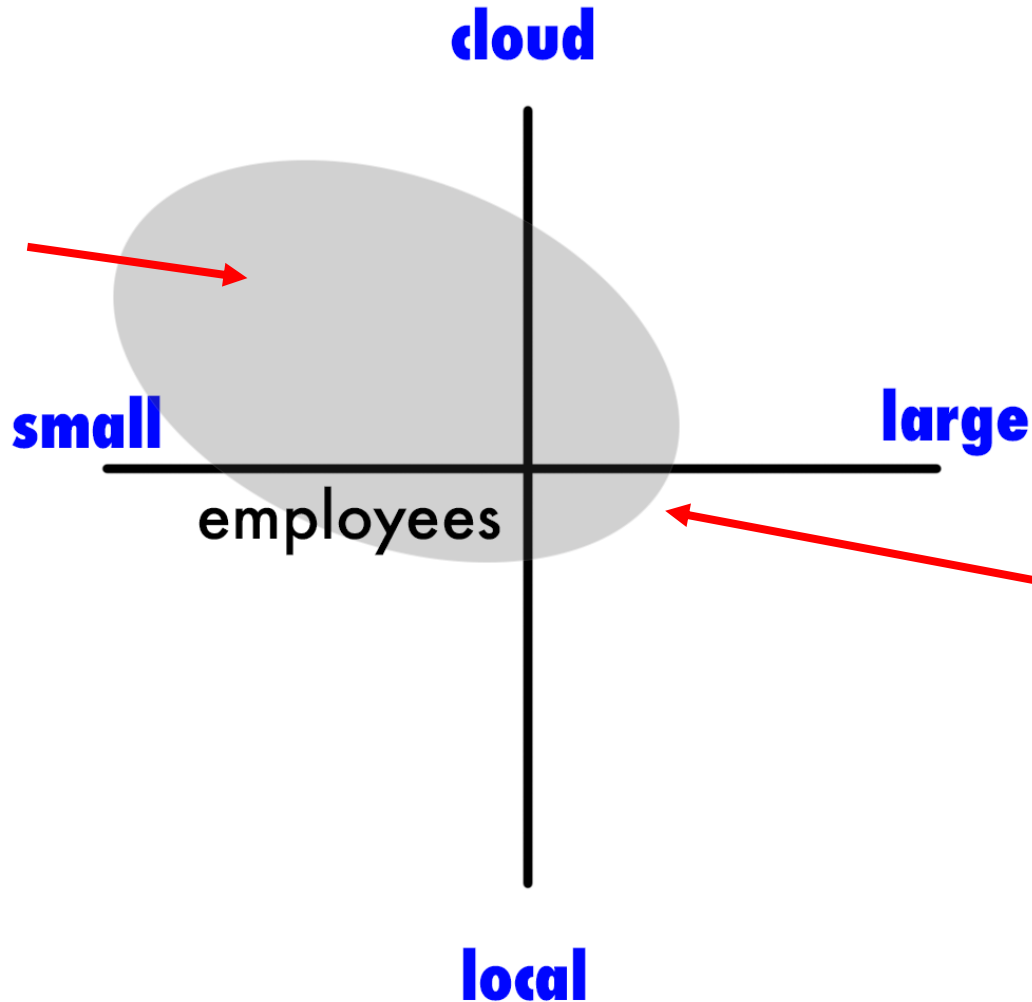
- Individual quota - [view your current storage](#)
- Shared Drive - see Details

CSUMBinfo and MyDocs (M and J drive)

- How to move to Google Workspace
- Consultative input on solutions
 - multimedia
 - GIS, super computing
 - genomics

The screenshot shows the Google Drive interface for a shared drive named "IT: Marketing & Communications". At the top, there are links for "Manage members" and an information icon. Below the drive name, there are tabs for "Details" (which is selected) and "Activity". The "Details" section shows the drive type as "Shared drive", the owner as "Cal State Monterey Bay", and a storage usage bar indicating "5.05 GB of 20 TB". A red arrow points from the "see Details" text in the slide to the "Details" tab in the screenshot.

**Google
Workspace
My Drive**

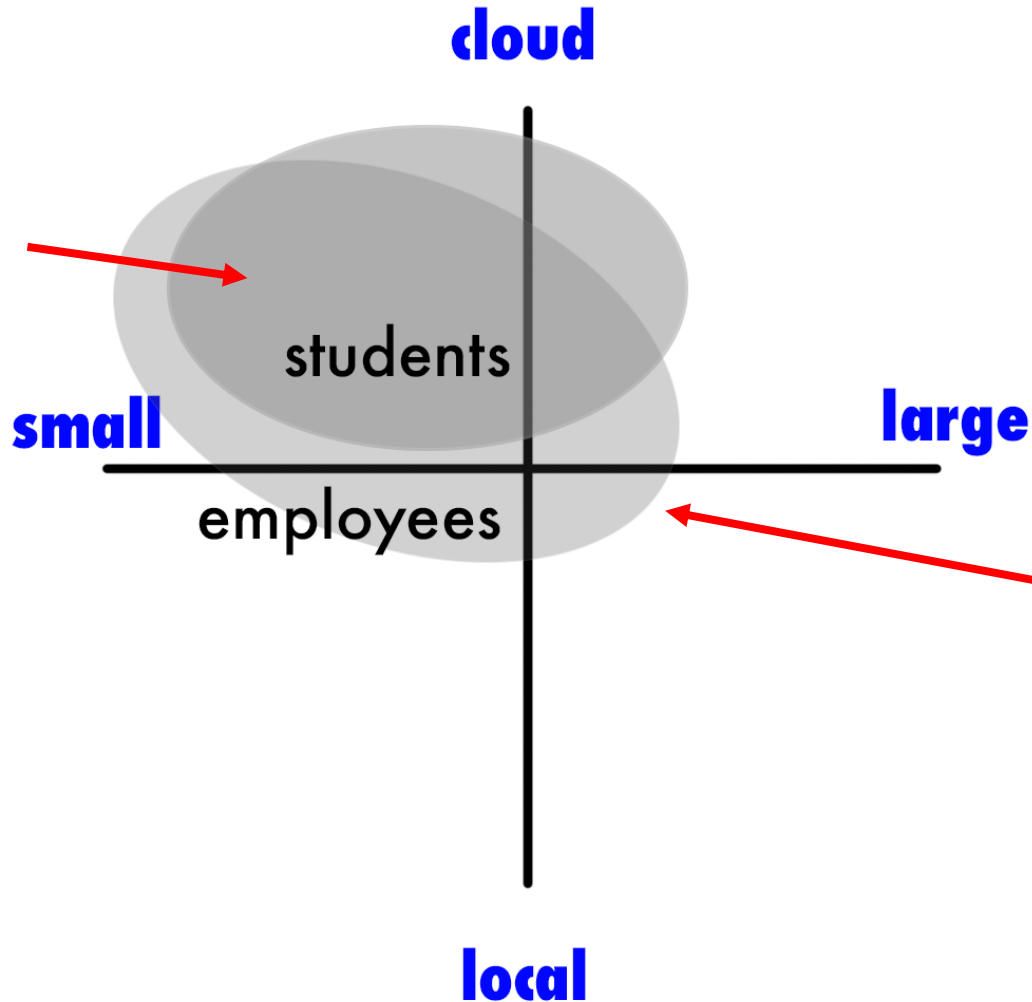


**Future build
on-premises to
specification.**



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Google
Workspace
My Drive

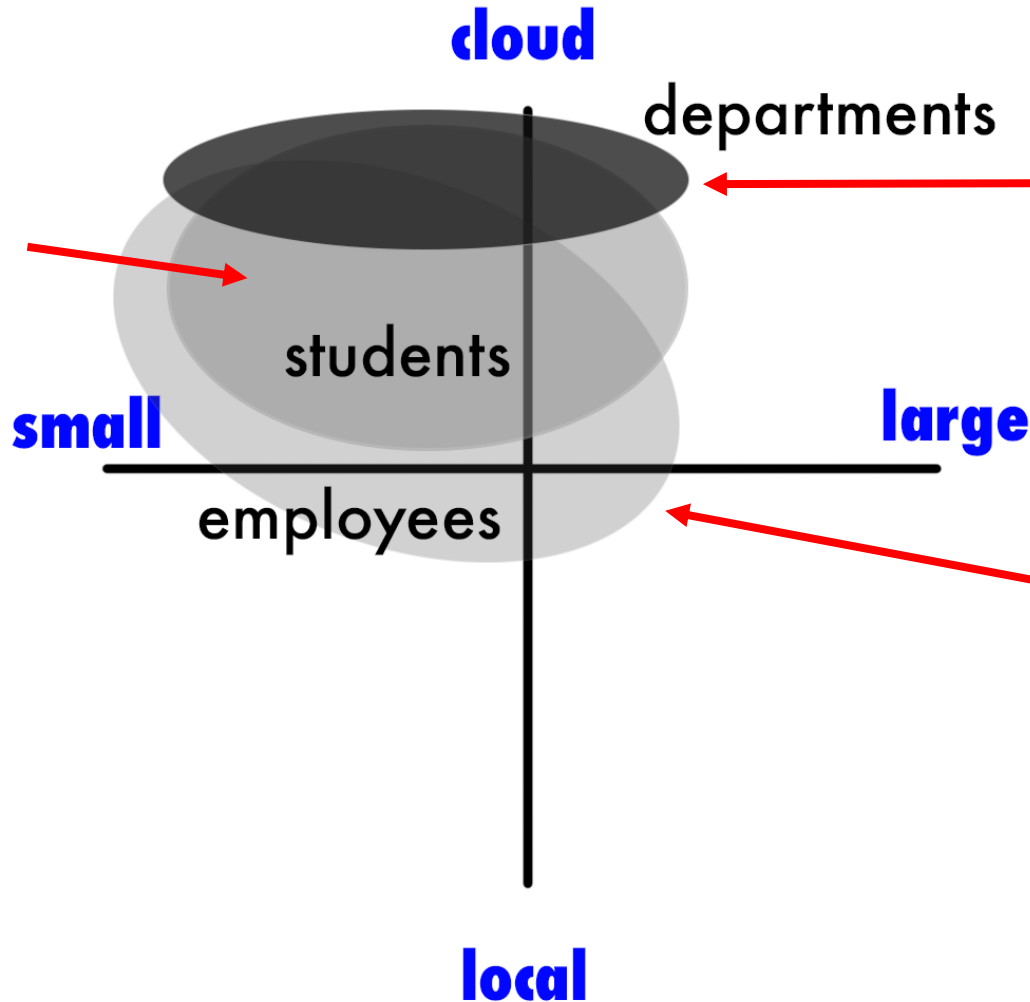


**Future build
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Google
Workspace
My Drive



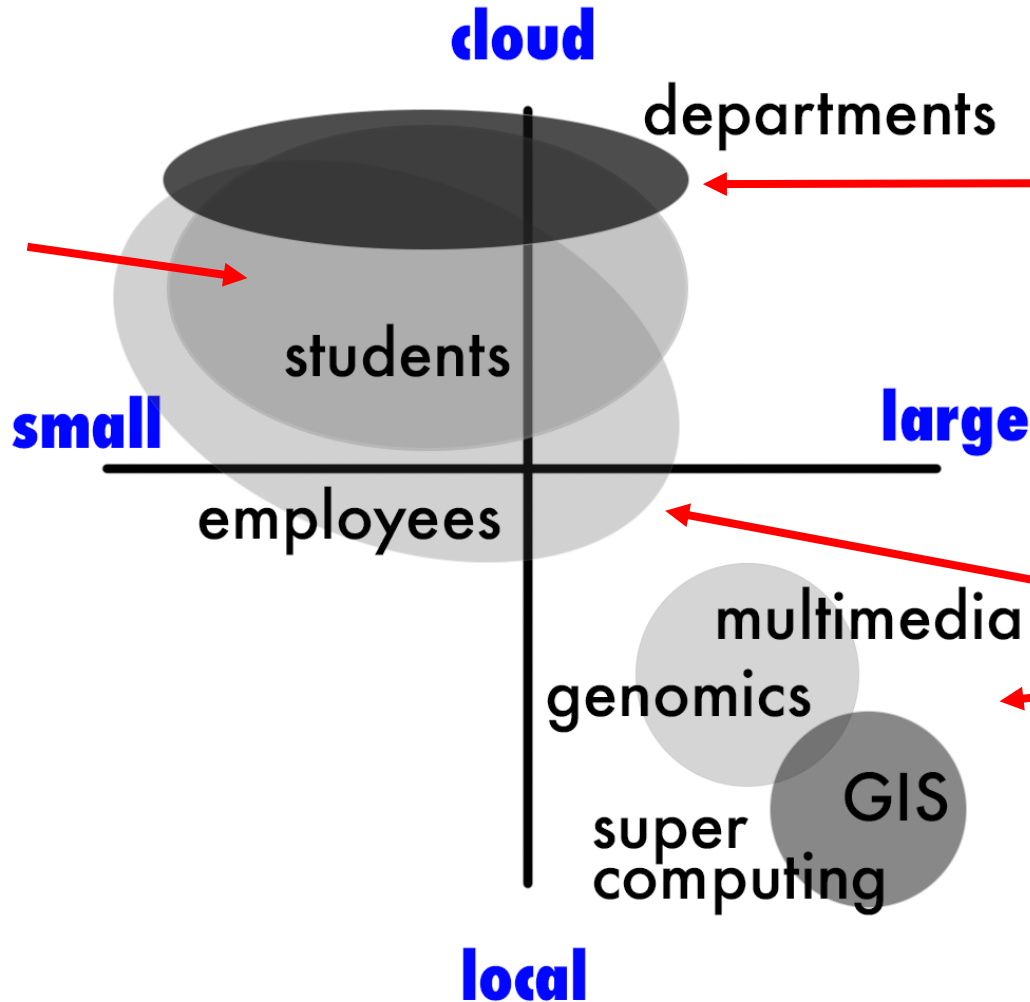
Google
Workspace
Shared
Drives

Future build
on-premises to
specification.



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Google
Workspace
My Drive



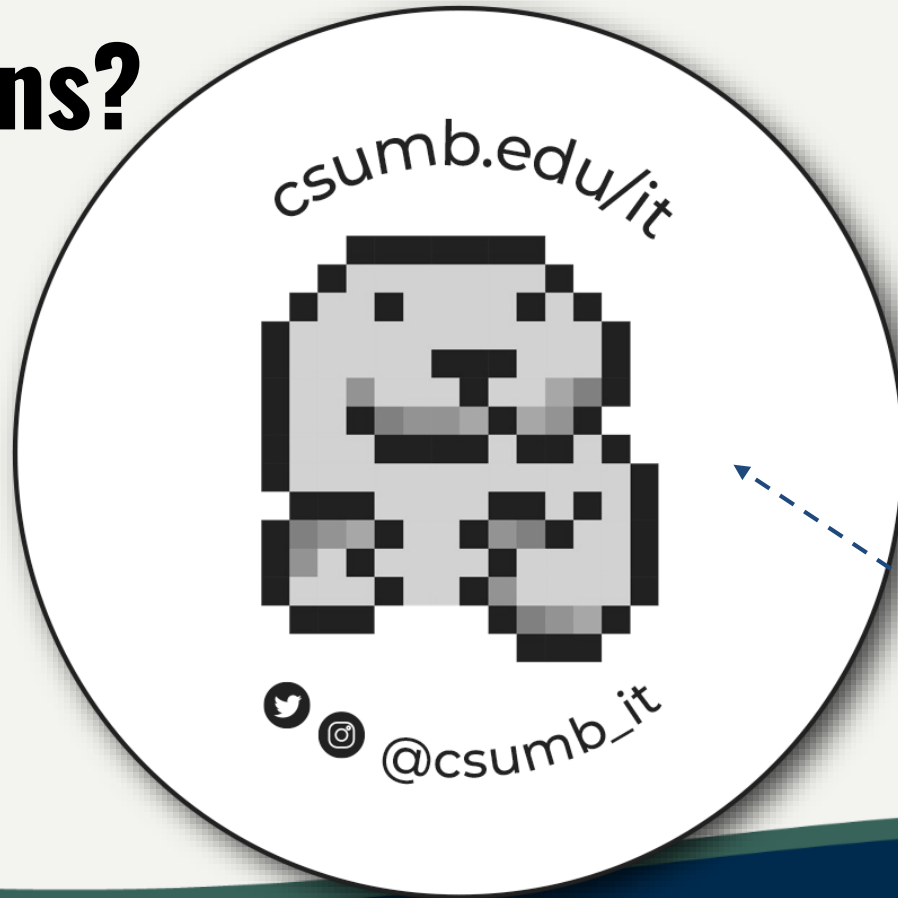
Google
Workspace
Shared
Drives

Future build
on-premises to
specification.



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Questions?



Pixel Otter

Found at the top of every
browser tab with
csumb.edu



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DID YOU KNOW?

Venkat Paruchuru, Director - Operations Support and
Innovation (OSI)



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New Delegation of Authority(DOA) Rollout

- **What does DOA mean?**
- **Key features of the New DOA Rollout**
 - All Funds
 - Improved maintenance
 - Integration capabilities with non-CFS applications
- **Anticipated Timeline**
 - New form rollout scheduled for May
 - Campus to submit the new form by July 1st
 - Transition to the New DOA module in August



Next BOF & Finance Office Hours

Next BOF 04/19/2023

Accounting

Weekly on Fridays (03/17) at 10:30 a.m.

<https://csumb.zoom.us/j/85920601537>

Budget

Bi-weekly on Wednesdays (03/29) at 11:00 a.m.

<https://csumb.zoom.us/j/87856562232>

BSS

Bi-weekly on Thursdays (03/16) at 11:00 a.m.

<meet.google.com/jbt-vrps-ofz>

Please contact financeasc@csumb.edu for details.



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Thank you!



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